



## CLIENT CODE OF CONDUCT

- I confirm that I am **at least 18 years** of age.
- Professional cuddling sessions are **platonic**. I understand that all touching, both given and received, will be **non-sexual, non-erotic, and non-romantic**.
- Both people will **remain fully clothed**. If I need to change clothing, I'll do so in the restroom.
- To ensure the practitioner's comfort and safety, I agree to send a photo of my **government-approved ID Proof**.
- I understand that my professional cuddler may use a "**Safety Buddy**" **protocol** where the Safety Buddy is contacted when a cuddling session is done to confirm the professional cuddler is safe.
- Should a professional cuddler interpret any of my actions as inappropriate or threatening, she/he/they reserve the **right to terminate the session** immediately with no warning or refund given.
- I agree to **arrive and stay sober** throughout the session.
- I agree not to bring valuables or anything that could be used as a weapon into the professional cuddler's environment.
- I understand that **payment** for each session is **required before the start** of any session.
- There is a **24-hour cancellation policy**. To cancel, text or email your professional cuddler and confirm that it was received. Any appointment canceled within 24 hours of the appointment will be non-refundable.
- I understand that the etiquette is that I **shower** within 24 hours of the session and dress in **clean clothes free from cologne, body wash, perfume, or cigarette smoke**. (**Fresh breath** is appreciated, too!)
- I'll let my professional cuddler know if I'm **not feeling well and may be contagious**.
- I understand that any **photos or video recording must be discussed and consented to** before the session begins. I agree not to post any photos or videos without written consent from Cuddle Sanctuary and my professional cuddler.
- I understand that my professional cuddler reserves the **right to refuse service** to anyone.